



Tourreau SAS, au capital de 4 032 000 Euros

RCS Avignon 429 527 369

Château de Tourreau, route de Tourreau 84260 Sarrians, France

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TERMS AND CONDITIONS OF BUISNESS

SAS TOURREAU
Chateau de Tourreau
Route de Tourreau

84260 Sarrians
Vaucluse
France

Siret N°: 42952736900020

Description of property:

18th century chateau featuring 9 bedrooms for a **maximum 15 guests**, 4 reception rooms and study.

Farmhouse ensuites 7 bedrooms for **maximum 14 guests**.

Swimming pool, gym, tennis court, staff accommodation.

1. MAKING A BOOKING

Once we have agreed on the dates, price, services, and terms of your booking we'll send you a booking form.

When you complete and return the signed Booking Form to us we recommend you keep a copy for your own reference.

The person who signs the Booking Form certifies that he/she is authorised to agree to its terms on behalf of all persons included on the booking Form, including any persons who may be substituted/added at a later date.

The signatory must be a member of the party occupying the property and must be 18 years or over. Bookings will not be accepted from parties of young people less than 18 years of age.

Immediately upon receipt of deposit payment, we will email you a Confirmation of Booking. This will note the re-maining balance, if any, and when payment is due. Please note that the booking is not confirmed until we have received the completed booking form and deposit.

2. PAYMENT

The initial payment required to secure a reservation is 50 percent of the total rental price. This payment should be made by Bank Transfer. The deposit is non refundable.

The balance must be paid not less than 10 weeks (70days) prior to your arrival at the chateau.

We are entitled to treat your booking as cancelled if you fail to pay the balance on time

Bookings taken with in 9 weeks of your arrival at the property must be paid in full.

3. DAMAGE DEPOSIT

Damage deposit to be defined at time of booking, payable no less than 2 weeks prior to arrival. This is to cover the cost of any damage or breakages to or at the property. The cost of any agreed damage will be deducted from the deposit and returned the to Client. Generally, this will be within 3 weeks of departure but delays may arise whilst awaiting repair estimates.

4. OUR DUTIES

The property is accomodated to receive 15 guest in the main château.

Extra bedrooms in « la ferme » are available upon request and at extra cost.

SAS Tourreau undertakes to supply the property and its amenities in a good state of repair and cleanliness and to make every endeavor to deal as quickly as possible with any breakdowns of appliances, heating, air conditioning etc.

SAS Tourreau declines any responsibility for any physical damage suffered by the client or guests using the sports facilities.

SAS Tourreau confirms the Swimming Pool safety system complies with The Decree of Enactment of 31st December 2003.

Whilst every effort is made to adhere to the contract SAS Tourreau cannot accept liability for alteration, delay or cancellation of clients holiday because of war, threat of war, riot or civil strife, terrorist activity (threatened or actual), natural disaster, fire, sickness, weather conditions, action at an airport or port by any Government or public authority, technical problems relating to transport, technical, mechanical or electrical breakdown within the property or other circumstances amounting to Force Majeure, acts of God or other similar events beyond our control.

5. USE OF THE PROPERTY.

The provision of the property and the accommodation services is expressly accepted by the Client under the following conditions, which the Client undertakes to comply with without being able to demand any refund or reduction in price.

The client must use the furniture, objects and specific equipment present in the property in accordance with their intended purpose and in the location as noted in the inventory. The Client undertakes therefore to maintain the furniture, furnishings and specific equipment in perfect working order and to return them at the end of the rental period in the condition upon arrival.

The Client undertakes not to change the furniture, it's layout and decoration.

The Client undertakes to comply with instructions to the use and maintenance of heating/cooling systems, household appliances and sports equipment.

The gym may only be used by persons over the age of 16 and in healthy physical condition.

The Client undertakes to abstain from throwing anything into sinks, baths, bidets, basins, washbasins, toilets etc. that could block the pipes. Otherwise the client will be liable for costs incurred in repairing such items.

The Client undertakes not to hold any parties, receptions or events without specific written permission from SAS Turreau.

The Client must allow any urgent works or repairs to be done which are necessary for the upkeep of the property.

The client acknowledges that smoking on the property is not allowed and neither fires or coal barbecues are allowed in the grounds.

Any valuables left at the property are left at your own risk. We are not responsible for any loss. There are safes in several of the bedrooms and we strongly recommend these are used for your valuables

The Client must not bring any animals onto the property without the permission of SAS Turreau.

In the case of loss of keys/gate remote controls SAS Turreau will deduct the cost of the replacement of these and if necessary replacement locks from the Clients damage deposit.

The client acknowledges that air conditioning/heating will only be effective if all doors and windows are closed whilst it is in use.

The Client undertakes that it is their sole responsibility to comply with the technical documents given by SAS Tourreau concerning swimming pool and gym safety. The client is expressly reminded that a safety system does not in any way replace the vigilance of responsible adults who must supervise small children. The client must never allow a child/children to be alone in the pool area or in the grounds where there are many exposed water hazards. Swimming pools, ponds, streams and fountains carry their own inherent risk so upon arrival at the property the client and all members of the party must take time to familiarize themselves with the location and layout of these.

The property must only be used for residential purposes, for temporary, holiday use. The client is not allowed to sublet the property. The client is not allowed under any circumstances to carry on any commercial, professional or industrial business or trade in the property.

Our normal arrival time is 4pm and departure time is 10am.

The client undertakes to vacate the property and the end of the stay defined above and to return the keys to the staff on the leaving day of the period defined above. If the client refuses to leave the property a judgment pronounced in summary proceedings, with provisional enforcement notwithstanding appeal, will be sufficient to force the client to do so. The cost of the summary judgment and any other sub sequential or consequential costs will be payable in full by the client.

6. Insurance.

SAS Tourreau confirms that the property is insured to cover the risks of fire, explosion, water damage etc. This covers the property, the furniture, the materials and equipment contained in the property as well as rental risks and recourse by neighbours and third parties.

SAS Tourreau declines any liability for any recourse that it's Insurance Company may bring against the Client in the event of a claim.

The client expressly waives any action for liability against SAS Tourreau in case of temporary outage or reduction in public services such as water, gas, electricity, telephone, internet or satellite TV.

7. Applicable Law and Language.

Whilst the language of the contract is English the contract is governed by French Law. Any disputes arising shall be under the jurisdiction of the place the property is situated.